

# Case Study

## Onshore Document Reviews for a Top 10 Technology Company

### Challenge

- Historically, the company was spending **in excess of \$60 million** on some 30 document reviews per year, relying almost purely on services from outside counsel
- How could the company establish standard document review practices to capture further savings, while maintaining or improving review quality?

### Solution

- Legal Department standardized document review protocol **choosing Integreon as a preferred provider**
- Integreon provided **internal training to in-house legal team** on best practices around e-discovery and document review management and engaging with outside providers
- Integreon engaged on multiple reviews. On one matter deploying in **excess of 300 associates from 5 onshore delivery centers**

### Impact

- In-house legal department became **better informed and aligned on the use of providers**
- Reviews are now tied to SLAs, **insuring predictability of cost and quality performance**
- Review costs will be reduced **from \$60 million to \$15 million**