

Case Study

Integrated Discovery Solutions for a Fortune 50 Global Technology Company



Challenge

- Global technology company with multi-district/multi-jurisdiction consumer product patent litigations and concurrent other IP litigation concerning proprietary software
- The two sets of litigation each had its own outside counsel, with specific workflow requirements
- The two sets of litigation required review of materials from overlapping custodial and enterprise data source collections, amounting to millions of documents



Solution

- Integreon hosted the reviewable data on its proprietary platform, eView, and constructed a best practice-compliant, customized review workflow in consultation with each counsel
- Integreon deployed two offshore teams, coordinated through a single manager in the U.S. The manager ensured conformity to QC approved by counsel and coordinated counsels' role in validating the review results
- The matters required separate databases, iterative, defensible and independent QC regimes, parallel rolling production of responsive documents and preparation of corresponding privilege logs
- The two teams were cross-trained over both matters, permitting allocation of resources to demands of each case



Impact

- Client was **able to meet initial budget** created for matter and obtained a **high-quality work product**
- **Significant cost savings** were realized relative to domestic review
- **Met specific requirements of separate outside counsel** in each case, providing a platform with customizable workflow, and the ability for counsel to work in parallel with Integreon teams on materials under review
- All deliverables were completed **on time** in accordance with **court mandated discovery deadlines**
- The team worked closely with counsel to **build a defensible, repeatable model** in each case