

Case Study

Offshore Document Review for a Global Fortune 500 Company



Challenge

- A global consumer products company was facing high profile product liability actions arising out of multiple jurisdictions. The document review was both **large and complex**, entailing an initial review of 2.5 million documents with 93 issues indentified for designation
- The client was extremely **sensitive to cost, quality** (accuracy of designations) **and efficiency**



Solution

- In collaboration with in-house and outside counsel Integreon designed a workflow and team structure with **flexibility to scale**
- Training for 2 weeks, followed by a 3 week proving period, during which the team focused on key custodians, and solicited **real time feedback from counsel** to calibrate the review
- We deployed an offshore team of 80 associates, 4 team leaders, a workflow coordinator, and a review manager for a period of 17 months



Impact

- **Cost savings of more than 40 percent** as compared to domestic review
- **High-quality work product (accuracy above 98%)** to the standards established by counsel
- **Improved risk management** due to Integreon's in-depth quality control procedures
- Counsel able to **focus on high-end strategy and advisory services**
- A high-quality foundation for **an ongoing and genuine** (so far, three-years and 4 million documents) **partnership** between Integreon, client, and client's counsel