



## Integrated Legal, Research, and Business Support Solutions

Integreon is the most trusted provider of legal, research and business support solutions to top global law firms and corporations. We have the greatest breadth of global capabilities and offer clients the widest range of engagement models to meet their service needs and budget constraints. Clients who engage with Integreon for our market-leading solutions gain access to a greater range and better quality of services, increase profitability, and ultimately transform their business.

### Integreon Solutions

#### Legal and Discovery Solutions

Integreon is the only company to offer a complete portfolio of discovery and legal solutions. Our Discovery offering spans all phases of the Electronic Discovery Reference Model (EDRM), integrates services and technologies, and includes onshore and offshore managed document review. Our legal process outsourcing (LPO) solutions allow clients to delegate high-volume, standardized legal support work such as contract management, compliance, and legal research to our domain and process experts. As a result clients are able to do more for less with improved productivity, better service quality and more manageable costs.

- End-to-End Discovery
- Document Review
- Contract Management
- Compliance
- Legal Research & Knowledge Management
- Intellectual Property
- Due Diligence

#### Research Solutions

Organizations need accurate, succinct answers to their important business questions. But collecting the appropriate information, intelligently synthesizing it, and analyzing it to make the right decisions can be a challenge and a drain on resources for many organizations. Integreon offers a portfolio of research services to help meet the market intelligence needs of organizations in today's fast-paced, complex, global business environment. Integreon's team of research and domain experts leverage the right information sources and techniques to deliver the insights clients need to make informed business decisions.

- Research Consulting
- Strategic Research
- Library & Information Services
- Customer Analytics
- Market Research
- Financial Services Research
- Competitive Intelligence Monitoring
- Knowledge Management

## Business Support Solutions

Many elements of a firm's operations – such as IT and Finance – require non-core expertise and can distract leaders from focusing on their core business activities. Integreon works collaboratively with clients to manage and execute their critical business support functions in line with the organization's strategic objectives. Our market-leading solutions help clients transform their business as they gain access to a greater range and better quality of service at a manageable cost.

- Consulting
- Document Services
- Facilities & Property Management
- Finance & Accounting
- Information Technology
- Marketing & Business Development
- Procurement Management

## Why Integreon?

### Trusted by clients

Trust is the foundation on which we build partnerships with our clients. More top law firms and global corporations trust Integreon for legal, research and business support solutions than any other provider, including:

- Eight of the top 10 global law firms
- 32 of the top 50 Am Law firms
- Nine of the top 10 global investment banks
- 11 of the top 50 global brands
- Eight of the top 10 pharmaceutical firms
- Six of the top 10 high technology firms

### Has impact on the outcomes clients care about most

Integreon helps clients transform their businesses by delivering the critical support and expertise they need to improve profitability, minimize risk, enhance performance, and focus on their core business objectives.

### Provides global coverage and capabilities

Integreon's team of over 2,000 associates in 17 offices across 8 countries on 4 continents has serviced clients in 100 countries in the past 12 months. Our experience and footprint allow us to support our clients in ways no other solutions provider can.

### Delivers highly integrated solutions

Integreon is the only knowledge services company to combine proprietary technologies with a full range of integrated services. We integrate specialized resources (including industry specialists and technical specialists) across verticals, subject matter specialists across scientific and technical domains, process specialists across common business challenges, and regional specialists across geographies. As a result, clients that choose Integreon benefit from a higher level of support and quality of outcome.

### Integreon at a Glance

- Integreon has been helping clients innovate and transform their businesses since 1998
- We are committed to delivering the highest quality services at a manageable price. Best practices, metrics and process improvement initiatives play a critical role, as does our active Six Sigma program. Our processes are also ISO 9001:2008 certified
- Our global team of over 2,000 Associates operates on 4 continents and has serviced clients in 100 countries in the past 12 months
- Office locations include Atlanta, Beijing, Bristol (UK), Cambridge (MA), Fargo, Johannesburg, London, Los Angeles, Manila, Mumbai, New Delhi, New York, Tokyo, Toronto, Washington D.C.
- Client data security is of paramount importance to Integreon. Our facilities are ISO/IEC 27001:2005 certified and we are also in compliance with the US-EU and the US-Swiss Safe Harbor Frameworks